



Law Enforcement Private Sector Business Continuity Summit XII

12th Annual Law Enforcement and Private Sector Business Continuity Summit

“2020: NEED WE SAY MORE?”

LOOKING FOR LIGHT AT THE END OF THE
PANDEMIC TUNNEL AND USING LESSONS
LEARNED TO THRIVE AFTER WE
TAKE OFF THE MASKS

Virtual via Zoom from
Atlanta, Georgia

December 4, 2020

Special thanks for making Summit XII possible:

Atlanta Metropol
Atlanta UASI
BOMA Georgia
Coweta County Sheriff's Office
Disaster Prep 101
Georgia Emergency Management & Homeland Security Agency
Greater Atlanta Chapter of ASIS International
Medical Reserve Corps
Mercedes-Benz Stadium/AMB Sports + Entertainment
Newton County Sheriff's Office



Thank you for attending the 12th Annual Law Enforcement and Business Continuity Summit.
We look forward to seeing you next year.

Agenda

0800-0810	<p><u>Welcoming Remarks and Agenda Overview</u></p> <p>Byung J. “BJay” Pak, United States Attorney, U.S. Attorney’s Office, Northern District of Georgia</p> <p>Steven Baisel, Special Agent in Charge, United States Secret Service</p> <p>John Garrigan, Senior Vice President, SecurAmerica LLC</p> <p>Dr. Robert R. “Robbie” Friedmann, Founding Director, Georgia International Law Enforcement Exchange, Andrew Young School of Policy Studies, Georgia State University</p>	<p>Brian McGlamery, Assistant Special Agent in Charge, United States Department of Labor Office of Inspector General</p> <p>Robert Payne, Supervisory Special Agent, Federal Bureau of Investigation, Atlanta Division</p> <p><i>Fraudsters are very good at capitalizing on people’s fears, and the COVID-19 pandemic has proved to be fertile ground for a myriad of fraud schemes. From medical fraud to unemployment insurance fraud to charity scams and elder schemes, no demographic is immune to the current schemes to defraud people and businesses during this time of crisis. This presentation will discuss the types of fraud identified by law enforcement, what we are doing to combat the fraud, and some of the key signs that a fraud may be occurring.</i></p>
0810-0905	<p><u>COVID-19 State Response</u></p> <p>Major General Thomas M. Carden, Jr., Adjutant General, Georgia Department of Defense</p> <p>John F. King, Commissioner, Office of Commissioner of Insurance and Safety Fire</p> <p><i>The State of Georgia took the lead in addressing many of the COVID-19 related challenges, including administration of testing, preparation of daily situation reports, and working to enforce the Governor’s Executive Orders. The speakers will discuss these issues and the State’s response to ensure the safety of Georgians.</i></p>	<p>1105 – 1115 Break</p> <p>1115 – 1200 <u>Mental Wellbeing of First Responders</u></p> <p>Lt. Abrem Ayana, Brookhaven Police Department</p> <p>Lori Freeman, Vice Chair of DeKalb Criminal Justice Treatment Coalition</p> <p>Kim Jones, Executive Director of National Alliance on Mental Illness Georgia</p> <p>Victoria Williams, LPC, Behavioral Health Link Mobile Crisis Clinician</p> <p>Gary Yandura, Chief, Brookhaven Police Department</p> <p><i>While efforts are focused on the development of a vaccine to immunize against COVID-19, attention to the mental wellbeing of service personnel and the community at large is still insufficient. This presentation will discuss the effectiveness of partnerships between mental health association and first responders will be shared.</i></p>
0905 – 0915	<p>Break</p>	
0915 – 1000	<p><u>Darknet Investigations</u></p> <p>Dr. David Maimon, Associate Professor, Director, Evidence Based Cybersecurity Research Group, Andrew Young School of Policy Studies, Georgia State University</p> <p><i>The Darknet is used by criminals of all kinds, and agencies should be informed to ensure that they are well-versed in the use of this forum. This presentation describes key methodological and technical skills necessary for developing a cost-effective intelligence and evidence gathering by law enforcement agencies and the private sector. The focus is on human players who use cyberspace for various purposes, the junctions along the cybercrime ecosystem on which these actors meet, and the technology they use in order to support their operations.</i></p>	<p>1200 – 1220 <u>Lessons Learned and Preparing for a Potential Twindemic</u></p> <p>Colonel (Ret.) Brent Cummings, Associate Director, GILEE</p> <p>Craig Dowdell, Assistant Director of Security, Mercedes Benz Stadium</p> <p>Dr. Robbie Friedmann, Founding Director, GILEE</p> <p>Didi Nelson, Special Assistant for Intergovernmental Affairs, U.S. Attorney’s Office</p> <p>Paul Purcell, CEO, InfoQuest</p> <p><i>Recapping the day, the speakers will highlight the lessons imparted by the presenters and discuss their relevance to strategic planning by both the private and public sectors, especially in light of a potential “Twindemic” in the next few months.</i></p>
1000 – 1010	<p>Break</p>	
1010 – 1050	<p><u>COVID-19: How the Pandemic Has Become a Scamdemic</u></p> <p>Barbara Kellenbenz, Assistant to the Special Agent in Charge, United States Secret Service - Atlanta Field Office</p>	<p>1220 – 1230 Closing Remarks</p> <p>John Garrigan, Senior Vice President, SecurAmerica LLC</p>

Speaker Bios **(in Alphabetical Order)**



LT. ABREM AYANA

Lieutenant Abrem Ayana joined the Brookhaven Police Department as a patrol officer in May 2015. Before joining the Brookhaven Police Department, Lt. Ayana was a proud member of the Clayton County Police Department where he served admirably as a Field Training Officer and GA P.O.S.T. Instructor. Shortly after joining the Brookhaven Police Department, he became the department's Crisis Intervention Training officer. In this role, he worked toward the goal of training all department personnel in the Memphis Model of Crisis Intervention Training (C.I.T.). To date, nearly 70% of Brookhaven Officers have received training to recognize the signs and symptoms of mental illness.

With a passion for providing the best police service for the Brookhaven community, Lieutenant Ayana has had the pleasure of establishing BPD's partnership with Behavioral Health Link (BHL). Through this partnership, BPD has mental health professionals in the police department to provide the most professional and efficient mental health resources to the Brookhaven community.

Lt. Ayana was recognized as the Supervisor of the Year (2019) by his peers for his advocacy for mental health and efforts to sustain BPD as the preeminent law enforcement agency in Georgia.



STEVEN R. BAISEL

Steven R. Baisel is a Senior Executive and federal law enforcement special agent with over 24 years of experience with the U.S. Secret Service, focusing equally on both the protective and investigative responsibilities of the agency.

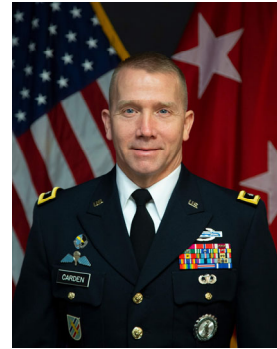
In December 2019, Mr. Baisel assumed responsibilities as the Special Agent in Charge of the Atlanta Field Office, responsible for overseeing all mission related investigations, protective intelligence and protective visits in the state of Georgia.

Prior to his SES appointment, Mr. Baisel was the Special Agent in Charge, Inspections Division, where he was responsible for all of the agency's Integrity investigations and Office Compliance Audits.

Mr. Baisel has served as an Assistant Special Agent in Charge on the Vice Presidential Protective Division where he coordinated appropriate personnel and resources

to ensure the safety and security of the Vice President, the Second Lady and their immediate family. Mr. Baisel was responsible for Financial Institution Fraud investigations and Asset Forfeiture while he served as an Assistant to the Special Agent in Charge, New York Field Office.

Prior to starting his Secret Service career 24 years ago, Mr. Baisel was a police officer in west Michigan. He graduated from Michigan State University with a Bachelor's degree in Accounting.



MAJOR GENERAL THOMAS M. CARDEN, JR.

Major General Carden was appointed by Governor Kemp in January of 2019 as the 43rd Adjutant General of the Georgia Department of Defense. He is responsible for directing, coordinating, organizing and stationing the Army and Air National Guards of the State of Georgia, the Georgia State Defense Force, and federal and state civilians, ensuring their readiness to perform state and national missions.

In 1986, Major General Carden enlisted in the Georgia Army National Guard as an infantryman. He was commissioned as a second lieutenant in August 1989 after completing officer candidate school. His military education includes the Infantry Officer Basic Course, Infantry Officer Advanced Course, the Combined Arms Services Staff School, the United States Army Command and General Staff College, and the Army War College.

Major General Carden has held a number of key positions in the Army and Georgia Army National Guard. Most recently, he served as Deputy Commanding General of the North Atlantic Treaty Organization's Multi-National Division Southeast (Romania). Major General Carden previously served as the Georgia Army National Guard Commanding General, chief of staff, deputy chief of staff for operations, and deputy chief for personnel.

Major General Carden Commanded the 560th Battlefield Surveillance Brigade and the Georgia Army National Guard's Recruiting and Retention Battalion. He also served as the operations officer for the 2nd Battalion, 121st Infantry Regiment. While serving in this capacity, he deployed to Bosnia, Herzegovina as part Operation Joint Forge. In 2005, he deployed to Iraq with the 48th Infantry Brigade Combat Team as part of Operation Iraqi Freedom.

Major General Carden's military decorations include the Legion of Merit, the Bronze Star Medal, the Meritorious Service Medal, the Army Commendation Medal, the Army Achievement Medal, the Army Reserve Components Achievement Medal, the National Defense Service Medal, the Armed Forces Expeditionary Medal, the Humanitarian Service Medal, the Armed Forces Reserve Medal, the Combat Infantry Badge, and the Parachutist Badge.

Major General Carden graduated from Georgia Southwestern State University in Americus with a Bachelor of Science in History. He later earned a Master of Arts in human resource management from Webster University in St. Louis, Mo. and a Master of Science in Strategic Studies from the Army War College.

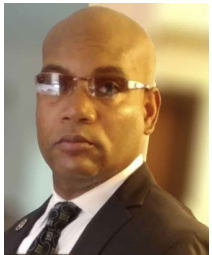


COL. (RET.) GERY B. CUMMINGS

Brent Cummings is a native of Starkville, Mississippi, although he was raised just outside New York City in New Jersey. He was commissioned in the Infantry in 1991 and holds a Bachelor of Arts in Education from Norwich University in Northfield, Vermont and a Master of Science in Education from Troy State University. His military education includes the Infantry Officer Basic Course, Infantry Officer Advanced Course, Combined Arms and Services Staff School, the Command and General Staff College, and the U.S. Army War College as a Fellow at The Fletcher School of Law and Diplomacy, Tufts University.

Brent joined GILEE as its Associate Director after his recent retirement from the US Army as a Colonel after serving 28 years. Throughout his career, he served in numerous leadership positions and culminated his career working with the Department of State as the Training Director for the US Security Coordinators Office for Israel and Palestine. In this position, he led a seven-nation team of officers who trained the Palestinian Authority Security Forces with full Israeli government consent.

CRAIG DOWDELL



Craig Dowdell is a retired 25-year veteran of the U.S. Fire Service where he has held numerous ranks to include Firefighter, Fire Training Officer, Lieutenant and Captain. Craig is also an EMT-Intermediate, licensed in the State of Georgia and a certified Georgia Police Officers Standards and Training (POST) Peace Officer. As the Lieutenant over the Atlanta Fire Rescue During his assignment he was assigned to Department's Homeland Security Unit, Craig was assigned to the FBI-Atlanta Field Office as a Task Force Officer with the Joint Terrorism Task Force. the Operational Support Squad (OS-1) reporting directly to the WMD Coordinator. Craig was co-case agent for the 2018 College Football Playoff Championship Game and Super Bowl LIII in Atlanta, Georgia. As co-case agent, he led the Fire Rescue planning efforts as it pertained to incident response fire suppression, WMD/CBRNE, Mass Casualty, inclement weather, and fire inspections. He also assisted in Joint Hazardous Assessment Team (JHAT) planning, and tactical response integrating Tactical Medics into the response system.

Currently, Craig is the Assistant Director of Security at Mercedes-Benz Stadium in Atlanta, Georgia overseeing Public Safety (Police, Fire, and EMS) to include being

the Infectious Disease Officer for the organization tasked in writing plans, implementing/supporting testing for Game/Event Day Associates, Contact Tracing, etc. He holds a Bachelor of Science in Marketing from Tuskegee University and a Master of Arts in Securities Studies (Homeland Security) from the Naval Postgraduate School. His thesis was entitled "Biothreat Response: Local Emergency Response Efforts for Suspicious and Unknown Substances". Craig is also an Agency Instructor II at the Texas A&M University Engineering and Extension Service (TEEX) where he instructs on a nationwide level Sports and Special Events Incident Management (MGT 404) as well as Enhanced Sports and Special Events Incident Management (MGT-440).



LORI FREEMAN

Lori Freeman is the proud mother of two young adults. Her family experience in mental health sparked her interest in mental health awareness, education and advocacy. Lori serves as Vice Chair of the DeKalb Criminal Justice Treatment Coalition (<https://treatmentisjustice.org/>). The DeKalb Criminal Justice Treatment Coalition is a designated 501(c)(3) nonprofit advisory council to the DeKalb County Misdemeanor Mental Health Treatment Court that is committed to bringing treatment to individuals whose mental health and related challenges have pulled them into the criminal justice system.

(<https://dekalbcountymagistratecourt.com/misdemeanor-mental-health-court/>)

Lori also serves as Chair of the DeKalb County Full Court Press, a basketball tournament that funds much needed participants in the DeKalb MMHC. She is a Host Advocate for the 5-day Crisis Intervention Team (CIT) training for Georgia law enforcement at the Georgia Public Safety Training Center.

She is a member of the National Alliance on Mental Illness (NAMI), and is a mental health family support presenter and connector. Lori is a graduate of the University of Texas at Austin, and she resides in Brookhaven, Georgia.



DR. ROBERT FRIEDMANN

Dr. Robert R. Friedmann is the Founding Director of the Georgia International Law Enforcement Exchange and Professor Emeritus of Criminal Justice at Georgia State University's Andrew Young School of Policy Studies. He was the Distinguished Chair of Public Safety Partnerships (2007-2010) and served as Chair (1989-2002) of the Criminal Justice Department at Georgia State University. Dr. Friedmann received his B.S. (Sociology and Anthropology, and Philosophy) from the University of Haifa, Israel

(1974); his M.A. and Ph.D. (Sociology) from the University of Minnesota (1978); and his M.S.S.W. (Social Work) from the University of Wisconsin-Madison (1981).

His interest and published work focus on community policing, terrorism, and crime analysis. His books include: *Community Policing: Comparative Perspectives and Prospects*, (1992), *Criminal Justice in Israel: An Annotated Bibliography of English Language Publications, 1948-1993* (1995), *Crime and Criminal Justice in Israel: Assessing the Knowledge Base toward the Twenty-First Century* (1998), *A Diary of Four Years of Terrorism and Anti-Semitism: 2000-2004* (2005; two volumes), and *28 Letters* (2012). He also authored numerous articles and research reports on crime and criminal justice focusing on policing and public safety. He was the recipient of several federal grants to improve crime data.

Dr. Friedmann chaired the Georgia Commission to Assess State Crime Laboratory Needs into the 21st Century; he is a Member of the Georgia Association of Chiefs of Police (GACP), and Member of the International Association of Chiefs of Police (IACP) and Co-Chairs its Community Policing Committee. He assisted in security planning and preparation for the 1996 Olympic Games in Atlanta, for the 2004 Olympic Games in Athens, Greece, for the 2012 Olympic Games in London, for the 2016 Olympic Games in Rio, and for the G-8 in Sea Island, Georgia. He served as a member of the Fulton County Court House Security Commission and he serves on the advisory board of the International Institute for Counter-Terrorism, Herzliya, Israel, the Research Institute for European and American Studies, Athens, Greece, and is a member of the executive committee of The International Counter-Terrorism Academic Community.

Dr. Friedmann works closely with a number of police departments, in the U.S. and internationally, on community policing and homeland security.



JOHN M. GARRIGAN

John Garrigan is Senior Vice President of Organizational Development for SecurAmerica, a premiere national contract security company where he is responsible for operational service excellence, company culture deployment, marketing/communications, risk management, and employee enrichment/development. In this role, he also serves as the company's national public safety liaison and creates/manages a wide range of security, operational, human capital and strategic initiatives. John has over 35 years of leader-

ship and operating experience in contract security, corporate security and public safety.

John was formerly with Barton Protective Services, one of the largest security companies in the nation, for 13 years where he served as Senior Vice President of People Development, Vice President of Customer Support and Corporate Director of Risk Management.

Prior to joining Barton, John was Corporate Director of Security and Safety for Digital Communications Associates, a global Data Communications company where he was also asked to lead the company's pursuit of Total Quality. John is former Assistant to the Boston Police Commissioner where he was responsible for managing the police commissioner's office and served in a variety of civilian and sworn roles. He also served as Security/Safety Manager and Director of Loss Prevention Training for Marshall's Department Stores and in the 1980's developed a wide range of public safety improvement programs for a variety of US cities, including Atlanta, and the US government.

John currently serves on the Board of Directors of the Georgia International Law Enforcement Exchange (GILEE), the Atlanta Victim Assistance Program (AVA) and is past Chairman of the Greater Atlanta Chapter of the American Society for Industrial Security (ASIS). He is past Chairman and Trustee of the Metropolitan Atlanta Crime Commission. He also served on the Professional Development Committee of the Atlanta Chapter of the Building Owners and Manager's Association (BOMA) where, in 2007, he developed three training sessions for BOMA membership in the areas of emergency preparedness, response and disaster recovery. In 2007, John was appointed to a Governor's subcommittee on suicide bombing and terrorism awareness, representing the private security industry in the State of Georgia.

John has been intimately involved in helping to establish high value strategic public-private partnerships between the public safety and private business/security sectors. Along with his work with the Crime Commission and the other organizations described above, in 2009, John inaugurated a Law Enforcement/Business Continuity Summit in partnership with the US Secret Service, US Attorney's Office, Georgia State University and ASIS International. The nationally recognized summit has been facilitated annually over the past eleven years and is attended by over 300 members of the law enforcement, business and security communities. This day-long and highly informative summit addresses the latest international, national, regional and local threats to law enforcement, businesses, security and our local communities.

John holds a Bachelor's Degree in Criminal Justice with high honors from Northeastern University in Boston, Massachusetts and a Master's Degree in Business Administration, with distinction, from Georgia State University. He is a highly energetic and enthusiastic performer with outstanding communication and presentation skills with a passion for results, strategic thinking and collaboration with all affected stakeholders. John is also well known within Atlanta's public safety, business and security communities.



KIM JONES

Mrs. Kim Jones is the Executive Director of NAMI Georgia. NAMI is the National Alliance on Mental Illness and is the largest grassroots organization advocating on behalf of people affected by mental health and their families. NAMI Georgia represents 20 NAMI affiliates across the state of Georgia who brings support, education, advocacy, and hope to their local communities all through volunteers with lived

experience. Since joining NAMI in 2015, the organization has seen remarkable growth and is now serving over 33k people a year. Mrs. Jones is also a member of Governor Kemp's Behavioral Health Reform and Innovation Commission and was appointed by the Speaker Ralston. Most importantly Kim is the VERY proud mother of a child recovering from mental illness.



BARBARA KELLENBENZ

Barbara Kellenbenz serves as the Assistant to the Special Agent in Charge (ATSAIC) of the Atlanta Field Office, responsible for overseeing all mission related investigations in the greater Atlanta region.

ATSAIC Kellenbenz began her career as a fraud investigator for the United States Secret Service in the Miami Field Office in 1992. Since then, she has held assignments in the Counterfeit Division located in our Headquarters, Washington DC and the Presidential Protective Division, before being assigned to the Atlanta Field Office.

ATSAIC Kellenbenz currently leads the Atlanta Field Office General Crimes Squad specializing in Business Email Compromise Investigations, Romance Scam Investigations, and Cyber Crimes. Her squad participates in a number of initiatives to include the newly formed United States Attorney's Office - Unemployment Insurance Task Force.

Prior to starting her Secret Service career 28 years ago, ATSAIC was an Inspector with the United States Immigration and Naturalization Service in Miami, FL. She graduated from East Carolina University with a Bachelors of Science in the School of Social Work / Criminal Justice.



JOHN F. KING

John F. King was sworn in as Georgia's Insurance and Safety Fire Commissioner by Governor Brian Kemp on July 1, 2019, becoming the first Hispanic statewide official in state history.

Before becoming Doraville Chief of Police, Commissioner

King served the Department in many capacities, including as a Detective and Deputy Chief over enforcement operations. Prior to that, Commissioner King was an Atlanta police officer beginning in 1985. While at the Atlanta Police Department, he worked various assignments including Red Dog, Organized Crime/Intelligence.

Commissioner King's career also includes assignments to both FBI and DEA as a Task Force Agent. In 1987, while at the Atlanta Police Department, King received the Chief's Blue Star for being injured in the line of duty as a result of criminal attack with a firearm.

A native of Mexico, King made a meaningful impact by building bridges among Doraville's diverse populations and implementing youth education and crime-prevention programs in his role as Chief of Police. Recognizing the international composition of Doraville's community, King made it a priority to hire bilingual police officers, place multiple languages on police cars, and ensure effective translators and public defenders were employed at the City Courthouse. Commissioner King's initiatives include Anti-Gang education programs for elementary school students and parents. He worked with the Hispanic Chamber of Commerce to establish an education program for prospective small business entrepreneurs and worked with state, county, and local leaders to implement a safety and speed reduction program targeted to Buford Highway to reduce the number of pedestrian fatalities. Commissioner King is also a member of Leadership DeKalb.

In addition to his former roles in the Atlanta and Doraville Police Departments, King serves as a Major General in the U.S. Army National Guard assigned to U. S. Army North and Commander Task Force 51. King was the former Commander of the 48th Infantry Brigade Combat Team and has deployed to Bosnia-Herzegovina, Iraq, and Afghanistan. He served as the Military Advisor to the Deputy Minister of Interior for Security for Afghanistan, who oversaw an agency of over 96,000 police officers.

Commissioner King has won many awards for military and public services, including the Bronze Star Medal and Combat Infantryman Badge, the Meritorious Service Medal, and a NATO award for his service in both Bosnia and Afghanistan, among others. He also received the El Salvador gold medal for achievement in 2006.

King received his Bachelor's of Arts degree in criminal justice and public administration from Brenau University and a Master's Degree in Strategic Studies from the U.S. Army War College. Commissioner King was a graduate of class #229 in the FBI National Academy in Quantico, VA, and a graduate of the Georgia International Law Enforcement Exchange program to Israel (GILEE).

Commissioner King is also fluent in Spanish.



DR. DAVID MAIMON

David Maimon is an Associate Professor in the department of Criminal Justice and Criminology at Georgia State University. He received his Ph.D. in Sociology from the Ohio State University in 2009. Prior to joining Georgia State University ranks, David held a professor position in the University of Maryland. David's research interests include theories of human behaviors, cyber-enabled and cyber-dependent crimes and experimental research methods. In 2015 he was awarded the "Young Scholar Award" from the "White-Collar Crime Research Consortium of the National White-Collar Crime Center" for his cybercrime research. He is also the recipient of the "Philip Merrill Presidential Scholars Faculty Mentor Award" (from the University of Maryland), and the "Best Publication award in Mental Health" (from the American Sociological Association). His current research focuses on computer hacking and the progression of system trespassing events, computer networks vulnerabilities to cyber attacks, and decision-making process in cyber space. He is also conducting research on intellectual property and cyber fraud.

Since being at Georgia State University, Dr. Maimon has created an [Evidence-Based Cybersecurity Group](#) where he and his researchers seek to produce empirical evidence and provide systematic reviews of existing empirical research and provide tools in preventing the development and progression of cyber-dependent crimes.



BRIAN MCGLAMERY

Brian McGlamery has served for nineteen years in the US Department of Labor-Office of Inspector General. He was originally hired as a special agent for the Atlanta Office in September 2001. Since 2009, he has served as ASAC for the Atlanta Regional Office. Previously he worked for three years as an investigator with the US Department of Labor-Office of Labor Management Standards and for six years with USINS.



DIDI NELSON

Didi Nelson is the longest-serving Law Enforcement Coordination Manager in the Department of Justice. She has been with the US Attorney's Office, Northern District of Georgia, for more than three decades. She is the only person to serve in this position in her District since its creation in 1986, and she is the only Coordinator left from the original group of people hired to staff the then-newly created post. She has responsibility for the coordination of federal, state and local law enforcement agencies and initiatives in the 46-county Northern District (more than 300 agencies). Under the current United States Attorney, her duties were expanded to include more responsibility in other areas

of importance to the office, and her title was changed to Special Assistant for Intergovernmental Affairs.

Ms. Nelson is an experienced law enforcement instructor and has trained on a variety of subjects, including Asset Forfeiture, Procedural Justice, Racial and Ethnic Profiling, the Federal Criminal Justice System, Drugs and Narcotics, Victim-Witness Issues, and topics related to major event planning (e.g., Diplomatic Immunity). She personally has trained more than 60,000 officers and agents in more than 30 states, and she has spoken for several national and statewide law enforcement organizations. Her training in the area of Racial and Ethnic Profiling more than 20 years ago was recognized in the book Profiles in Injustice. Ms. Nelson was a speaker at the 2009 World Summit on Counter Terrorism on the issue of law enforcement coordination in the context of preventing terrorism. She has received numerous commendations for her work, including the Executive Office for U.S. Attorneys' Director's Award for Outstanding Law Enforcement Coordination, the "Georgia Woman in Public Safety," an outstanding achievement award from the Secretary of State of Georgia, and the 2017 Leadership in Human and Civil Rights award from the International Association of Chiefs of Police.

Ms. Nelson is a certified Georgia Peace Officer and Certified Instructor. She previously served as a Sergeant with the Cobb County, Georgia Sheriff's Office and served in the reserve unit for 12 years. She also worked as a paralegal in private practice (criminal defense and family law). During that time, she served as a volunteer victim counselor and non-attorney legal advocate with the Cobb County YWCA Battered Women's Program. She has worked in the Criminal Justice Systems of Georgia for 46 years. In her spare time, Didi volunteers with a dog rescue organization, fostering hospice dogs and transporting rescue pups on their "freedom ride" out of animal shelters.



BYUNG J. "BJAY" PAK

On October 10, 2017, Byung J. "BJay" Pak was sworn in as the 25th presidentially appointed U.S. Attorney for the Northern District of Georgia. He is returning to the office, having served as an Assistant U.S. Attorney in the Criminal Division from 2002 to 2008. Previously, BJay was in private practice handling complex civil litigation and defending clients in white-collar investigations and prosecutions.

From January 2011 to January 2017, BJay served in the Georgia General Assembly as a State Representative from the 108th District. He served three terms as a State Representative and voluntarily retired in January 2017. During his legislative tenure, BJay served as a Deputy Majority Whip, as the Vice Chair of the Judiciary Non-Civil Committee, as Chair of the Subcommittee on Crimes Against Person, Property, and Public Administration, and as Secretary of the Code Revision Committee. He was also a member of the tax writing Ways & Means Committee and the Health and Human Services Committee, and was the Chairman of the Gwinnett County Legislative Delegation. For his policy work, BJay has won recognition from numerous organizations and has been recognized by James Magazine in its "Most Influential Legislators" list.

BJay has been honored with numerous awards throughout his legal and public service career. He has been consistently recognized by Chambers USA: America's Leading Lawyers for Business; as a "Super Lawyer" by Atlanta Magazine; as one of 100 Most Influential Georgians by Georgia Trend Magazine; as one of the Best Lawyers Under 40 by the National Asian Pacific American Bar Association; and he was previously recognized as one of "13 Georgia Lawyers Under 40 to Watch" by the Fulton County Daily Report. BJay was named as "Role Model of the Year 2013" by News & Post; awarded the New American Hero Award by America Korea Friendship Society; and the Korean Prosecutors Association named him Prosecutor of the Year for 2018.

He earned his Juris Doctorate, summa cum laude, and Order of the Coif, from the University of Illinois College of Law, where he was a Harno Scholar, served as the Notes Editor for the Recent Decisions Section of the Illinois Bar Journal, and as a member of the Elder Law Journal. In 2013, his law school named him "Distinguished Alumnus of the Year." Upon graduating from law school, he clerked for Honorable Richard Mills, United States District Judge for the Central District of Illinois. He is a graduate of Stetson University in DeLand, FL, where he was a Florida Academic Scholar, a member of the Omicron Delta Kappa, and was on the Interfraternity Council. BJay is a registered Certified Public Accountant in the State of Illinois.

BJay and his wife, Sandra, have three daughters and live in Lilburn.



ROBERT PAYNE

Supervisory Special Agent (SSA) Robert Payne has been with the FBI since 2008. Prior to the FBI, he commissioned into the US Army as an active duty Medical Service Corps Officer from 1999 – 2003, having deployed to the 2003 Operation Iraqi Freedom invasion. Upon his return, he began his federal career as a DEA Special Agent from 2004-2008 assigned to Tucson, AZ working SW Border narcotic investigations.

SSA Payne was assigned to Portland Division in 2008 to the Joint Terrorism Task Force (JTTF) and later assigned to an Organized Crime Squad, prior to his last assignment in Portland as the Division Human Source Coordinator. SSA Payne transferred in 2012 to the El Paso Division where he served on the JTTF as a HUMINT agent.

In 2014, SSA Payne was promoted as a supervisor at FBI's Counterterrorism Division program managing investigations for Chicago and Indianapolis Field Divisions. In 2016, he was then selected to serve as a Unit Chief for the Syria Iraq Task Force (Europe Threats). In late 2017, SSA Payne was promoted as a field supervisor to the Atlanta JTTF and now currently leads the Healthcare Fraud squad since July 2020.

SSA Payne also continues to serve as a Colonel in the US Army Reserve, having commanded at the platoon, company, and battalion levels, now currently assigned as a Research Fellow at the US Army War College Center for Strategic Leadership. He has earned a Master's Degree in Organizational Leadership from Regent University and in Strategic Studies from the US Army War College. SSA Payne was born in Shreveport, LA and graduated from Texas A&M University. SSA Payne is married to a fellow Texas Aggie and has 4 small children.



PAUL PURCELL

Paul Purcell is the CEO, lead security analyst, and terrorism and disaster preparedness trainer for InfoQuest, headquartered in Atlanta, and he's the author of "Disaster Prep 101." With over 20 years of risk management, BCP / COOP experience, he has had the privilege of contributing to such groups as the DeKalb County Office of Homeland Security, Spike TV's "Surviving Disaster" TV series, and many more. Paul is also a volunteer member of the state's Medical Reserve Corps (MAG-MRC) under the Department of Public Health.



VICTORIA WILLIAMS

Ms. Williams has been employed with Integrated Health Resources d.b.a Behavioral Health Link (BHL) for 7 years. She began with the Mobile Crisis Team as a Field Care Consultant (safety support in the field) and was later promoted to a Mobile Crisis Clinician after receiving her licensure as an Licensed Professional Counselor. In her role as a clinician, Ms. Williams responded to crisis level calls with the severely mentally ill and

homeless population, and also served as a trainer for new hires/interns. She also currently partners with Grady EMS on the Grady 7170 truck (“psych truck”) which aims to reduce ER recidivism and provides alternate treatment options for individuals who would ultimately be arrested for minor charges in response to their mental/substance abuse health. She has served as a liaison with multiple community mental health partners in finding the best treatment options for clients while also increasing awareness.

Ms. Williams received her Bachelor of Science in Psychology at Southern Arkansas University, and her Master of Arts in Professional Counseling from Argosy University. Throughout her internship and other positions, she has developed the skill of exceptional rapport building with both clients and their families with the overall goal of meeting the client's needs in every interaction.



GARY YANDURA

Gary Yandura was hired as the first Police Chief to start police services for the newly incorporated City of Brookhaven, Georgia in April of 2013. Before Brookhaven PD Chief Yandura was Chief of Police in Hiram, GA for three years and Chief in College Park, GA for ten years. Chief Yandura started his career in Lake Forest, Illinois where he worked his way through the ranks and retired as a Deputy Chief serving 24 years in this Chicago suburb.

Chief Yandura currently serves on the Georgia NAMI Board, Special Olympics of Georgia Board, GILEE Board, DeKalb DFACS Board and is currently Chairman of the Georgia's' CIT Advisory Board. He was recently appointed to the Department of Juvenile Justice Board by Georgia Governor Brian Kemp.

Chief Yandura has a bachelor's degree in criminal justice from the University of Illinois and a master's degree in public administration from Roosevelt University in Chicago. He resides in Brookhaven with his wife Lynne and has 2 adult children and 6 grandchildren.

Summit Coordinators

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We are grateful for the contributions of our speakers and facilitators, all of whom took significant time out of their schedules to prepare their presentations and to participate in countless meetings and conference calls over the past several months—all at no cost to participants.

Continuing Education Credits

Upon completion of the training, an evaluation will be sent to attendees, where the type of credit desired will be identified. A Certificate of Attendance and a POST/Chiefs credit request form will then be emailed to each person who completes the evaluation with instructions on sending the completed form to the U.S. Attorney's Office. That office will provide an attendance roster to Georgia POST Council and to GACP. **It is your responsibility to complete the evaluation and to return the required form for POST/GACP credits.**

This Summit has been approved for 4 hours of Georgia POST, and 4 hours of GACP Chief Executive credits. For ASIS Recertification points, attendees must self-report the course by sending to ASIS proof of completion. You can use the Certificate of Attendance for this purpose. You may find more information in the ASIS Recertification Guide. If you have questions, email certification@asisonline.org or call (703) 519-6200 and they will assist you.

The Georgia Board of Private Detective and Security Agencies request you to retain your Certificate of Attendance for continuing education audits by the State. If you are not familiar with the audit rules, please refer to the State Board. <https://sos.ga.gov/index.php/licensing/plb/42>.

If you need a certificate for any type of continuing education credits other than the ones listed herein, please email the information to didi.nelson@usdoj.gov and we will provide documentation of your attendance and other supporting information to the crediting agency. If you receive a general certificate of attendance, but need it to be more specific, please let us know. Otherwise, you may send your certificate to any licensing agency for credit.

Appreciation

We rely upon contributions from agencies and organizations that are willing to contribute to the costs of the training. Those agencies are listed on the back of this program.

Many other agencies and individuals contributed time and effort in the planning and implementation of this Summit, and we are grateful to them all. However, we would be remiss if we failed to mention some of our "silent partners." Without their contributions, the Business Continuity Summit would not be what it is.

We would like to acknowledge the assistance of the Georgia Association of Chiefs of Police; Georgia POST Council; ASIS of Greater Atlanta; and the Georgia Board of Private Detective and Security Agencies for allowing continuing education credits to be awarded to attendees.